

SYSTEM AND METHOD OF MANAGING PRODUCT RETURNS

Abstract of the Disclosure

A system and method of managing product returns which interrogates radio frequency product labels affixed to a product. The system includes a radio frequency product label affixed to the product, a product label interrogator which obtains identification information from the radio frequency product label, and a computer which controls the product label interrogator, identifies the product, records operator authorization to add the product to inventory, and adjusts inventory records to reflect addition of the product to inventory.